Saint Joan of Arc
Catholic Community
Survey Results
May 2016

“Thank you for being here. This place, the message, the community of people, the musicians, the speakers have made me laugh, contemplate, cry, and grow as a person.”
# Table of Contents

**Summary** ............................................................................................................. 4  
  Key Themes
**Overall Satisfaction with St. Joan of Arc** ......................................................... 7  
**Masses and Worship Experience** ....................................................................... 9  
  Most Frequently Attended Masses  
  Worship Experience Enhancements  
  Sunday Gym Mass Speakers  
  Desire for Pre-Mass Guest Speakers at 5 pm or 7:45 am Masses  
  Desire for Music at 7:45 am Mass  
**Non-Liturgical Activities** .................................................................................. 16  
  SJA as a Welcoming Church  
  Preferred Frequency of Programs and Information  
  Things That Limit Involvement in Activities  
  What SJA Does Well and Not So Well
Table of Contents

Fundraising ................................................................. 23
   Current Approach to Raising Money

Communication ............................................................ 25
   Effectiveness of Communication
   Preferred Methods of Communication
   Frequency of Social Media Use

Service to SJA Seniors ..................................................... 30

Faith Formation Programs ............................................... 34
   Children in Faith Formation
   Days/Times Open to Faith Formation Classes
   Preferred Day/Time for Faith Formation Classes
   Opinions on Various Aspects of Faith Formation

Parishioner Profile ........................................................ 39
   Years Attending St. Joan’s
   Age

Appendix: Research Method
Summary
Key Themes

- Overall Satisfaction with Saint Joan of Arc is quite high, and nearly all parishioners feel welcome.
  - The vast majority also feel they “fit in” at SJA and have opportunities to be involved in activities.

- Most parishioners think SJA welcomes all people—wherever they are on their journey, and fulfills its mission to, “Transcend traditional boundaries and draw those seeking spiritual growth and social justice.”

- The majority believe SJA makes it easy for parishioners to become involved in parish activities and programs, including making it possible for all ages to be involved in service opportunities.
  - Lack of time is the most commonly cited reason for limiting SJA participation.
  - Adult Learning programs on Catholic Social Teaching and/or Catholic Theology are the programs parishioners are most likely to want to have more often.
  - Parishioners would also like more opportunities for socializing.

- Most parishioners feel the current approach to raising money is appropriate.
Key Themes

- Most parishioners feel SJA communicates effectively with them.
  - Bulletins distributed at Masses remain the preferred method of communication.
  - Email or the SJA website are also popular ways of communication.
  - Least popular are Twitter, other social media, and the telephone.

- Music from guest musicians and the SJA in-house musicians greatly enhances parishioners’ worship experience.
  - Music from the SJA Choir also enhances the experience of most parishioners.

- Guest speakers are an important reason for attending Gym Masses for most parishioners, and enhance the experience for the vast majority.
  - While 6 out of 10 parishioners are fine with the current speaker schedule, one-third would like guest speakers even more often.

- SJA Faith Formation classes and programs are well regarded among parents, especially the content of Family Masses and children’s activities like Camp St. Joan.
  - By far, the day/time parents most prefer for holding classes is Sunday morning.
Overall Satisfaction with Saint Joan of Arc Catholic Community
93% of parishioners are “satisfied” overall with their experience at Saint Joan of Arc Catholic Community. This is an extremely high level of satisfaction, especially given that nearly twice as many are “very satisfied” vs. “satisfied”. It is rare in satisfaction/loyalty research to see almost twice as many people select the highest rating vs. the next highest rating.

Parishioners who are 70 or older are more likely than younger parishioners to be Very Satisfied.
Masses and Worship Experience
“Awesome beautiful liturgies, so uplifting. No matter how I feel when I come to the Sunday liturgy, I feel better when I leave.”

“The progressive personality. The inclusiveness. I feel like I leave with marching orders on how to live my faith.”

“I cannot express in words how much I value the Pastors, they both provide warm, sensible, loving, humor--when necessary, spiritual guidance; and I love that they are both unique in their ways.”

“Music, great quality of speakers, and homily content--always applicable to our current lives; welcoming to all; tremendous opportunities to help others. Every mass is respectful but is also unique.”

“I DO enjoy SOME LIMITED Liturgical Drama, but not when it takes more than 10 minutes and is exactly the same each year.”
Most Frequently Attended Masses

**Frequency of Attending Mass**

<table>
<thead>
<tr>
<th>Mass</th>
<th>Frequency of Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am Tuesday/Thursday Church Mass</td>
<td>3%</td>
</tr>
<tr>
<td>5:00 pm Saturday Church Mass</td>
<td>14%</td>
</tr>
<tr>
<td>7:45 am Sunday Church Mass</td>
<td>4%</td>
</tr>
<tr>
<td>9:00 am Sunday Gym Mass</td>
<td>51%</td>
</tr>
<tr>
<td>9:45 am Sunday Family Church Mass</td>
<td>10%</td>
</tr>
<tr>
<td>11:00 am Sunday Gym Mass</td>
<td>43%</td>
</tr>
<tr>
<td>11:45 am Sunday Family Church Mass</td>
<td>6%</td>
</tr>
</tbody>
</table>

The 9am Sunday Gym Mass is the most frequently attended, followed by the 11am Sunday Gym Mass.

Our <40 year old parishioners are more likely than other parishioners to be found at the Family Masses or the 5pm Saturday Church Mass.

New members (0-3 years) are also more likely than other parishioners to attend the 5pm Saturday Church Mass.

Our 60-69 year olds are more likely to attend the 9am Sunday Gym Mass than are younger parishioners.

Q2. How often do you attend the following Masses at SJA?

n= 726

% “About once a month”/”Almost every week”
Music from guest musicians and the SJA in-house musicians enhances the worship experience of most parishioners. While liturgical drama enhances the worship experience for the majority of parishioners, it has a negative effect for 15%.

40-69 year olds are more likely than other parishioners to say guest musicians enhance their experience “a great deal.”

Parishioners 50 or older are more likely than others to have their worship experience enhanced “a great deal” by SJA in-house musicians.

For parishioners 60 or older, the choir is more likely to “greatly enhance” their worship experience.
Guest speakers are an important reason for attending Gym Masses for three quarters of parishioners, and enhance the worship experience of 9 out of 10. One-third of members would like guest speakers more often, while almost two-thirds are fine with the current schedule.
Desire for Pre-Mass Guest Speakers at 5 pm or 7:45 am Masses

**5pm Saturday Church Masses**
- 51% Prefer the present format
- 36% Yes, 1-2 times a month
- 13% Yes, just on occasion

Half of the 5pm Saturday Church Mass attendees prefer the present format without Pre-Mass guest speakers, while about a third would like them 1-2 times a month.

Nearly all 7:45am Sunday Mass attendees prefer the present format.

Both Masses are known for being brief; these findings indicate that attendees value that format.

**7:45am Sunday Church Masses**
- 95% Prefer the present format
- 2% Yes, just on occasion
- 3% Yes, 1-2 times a month

Q12. If you attend the 5:00 pm Saturday or 7:45 am Sunday Church Mass, do you want pre-Mass guest speakers?
Desire for Music at 7:45 am Sunday Church Mass

About half of 7:45am Sunday Church Mass attendees prefer the present format without music, while the other half would like music occasionally or 1-2 times a month.

Adding music to the 7:45 am Mass would result in a longer service; most attendees seem to value the current length, at least for the majority of Sundays.

Q13. If you attend 7:45 am Sunday Church Mass, do you want music added to the Mass?

- Prefer the present format: 53%
- Yes, 1-2 times a month: 31%
- Yes, just on occasion: 16%

n=81
Non Liturgical Activities
“Offer more social events like card club, Bingo groups. Promote/support/form more small Christian communities with people of similar interests . . . More support for parishioners 30-50 years old and single people. Happy hours are fun and social but almost no new participants attend. Offer mentors for single people and couples not just for new families . . . maybe once a month or quarterly after church on a Sunday hold a ‘get to know your church family’ gathering or event, or ice cream social or bingo or pancake breakfast on Sunday after Mass.”

“I think SJA offers many opportunities, my issue is deciding which ones to engage in as there isn’t time for everything. That is one reason I really appreciate the speakers and the excellent homilies from our priests, I have the chance to learn and think at Mass!”

“I think introverts would find this church overwhelming. It would be so nice for introverts, visitors, and newcomers to have a place to sit down and talk after Sunday Mass! Also, think about developing an ongoing new-member program that meets for about 6 months for small-group discussions to help people establish roots here.”
The vast majority of parishioners feel welcome and feel they “fit in” at SJA. Members also believe that SJA does a good job of making people who have felt excluded at other churches feel welcome here.

While almost 9 out of 10 say they have opportunities to be involved in activities, fewer than three-quarters agree that it is easy to get involved in those activities.

Parishioners in their 50’s are more likely to agree that they feel welcome at SJA, “fit in”, have opportunities to get involved in activities, and find it easy to get involved.

Long-term parishioners (20+ years) are also more likely to feel like they “fit in”, have opportunities to get involved and find it easy to get involved.

### Level of Agreement – Welcoming Church

<table>
<thead>
<tr>
<th>Statement</th>
<th>Agree</th>
<th>Neither Agree nor Disagree</th>
<th>Disagree</th>
<th>Don’t know/No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>I feel welcome at SJA</td>
<td>94%</td>
<td>8%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>I feel like I “fit in” at SJA</td>
<td>89%</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>SJA does a good job making people feel welcome who may feel excluded from other churches</td>
<td>89%</td>
<td>4%</td>
<td>1%</td>
<td>0%</td>
</tr>
<tr>
<td>I have opportunities to be involved in SJA activities</td>
<td>88%</td>
<td>7%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>I find it easy to get involved in activities at SJA.</td>
<td>73%</td>
<td>11%</td>
<td>12%</td>
<td>5%</td>
</tr>
</tbody>
</table>

*n=708-716  
Q5. Please indicate how strongly you disagree or agree with the following statements.*
About a third of parishioners would like to have Adult Learning programs on Catholic Social Teaching and Catholic theology, as well as opportunities for socializing more often than we do now.

The frequency of SJA website content updates, information about pastoral ministries outreach, and programs for GLBT are fine as they are now.

Two in ten parishioners would like to see programs for Small Christian Communities more often than they are today.

**Preferred Frequency of Programs**

<table>
<thead>
<tr>
<th>Program Type</th>
<th>More often</th>
<th>Same as now</th>
<th>Less often/Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Learning programs on Catholic Social Teaching</td>
<td>36%</td>
<td>56%</td>
<td>8%</td>
</tr>
<tr>
<td>Opportunities for socializing</td>
<td>30%</td>
<td>63%</td>
<td>7%</td>
</tr>
<tr>
<td>Adult Learning programs on Catholic theology</td>
<td>30%</td>
<td>61%</td>
<td>9%</td>
</tr>
<tr>
<td>Programs for Small Christian Communities</td>
<td>22%</td>
<td>67%</td>
<td>11%</td>
</tr>
<tr>
<td>Information about Peace and Justice outreach activities</td>
<td>19%</td>
<td>76%</td>
<td>5%</td>
</tr>
<tr>
<td>Ministries for homebound people</td>
<td>18%</td>
<td>76%</td>
<td>6%</td>
</tr>
<tr>
<td>Information about Pastoral Ministries outreach activities</td>
<td>17%</td>
<td>79%</td>
<td>3%</td>
</tr>
<tr>
<td>SJA website content updates</td>
<td>14%</td>
<td>82%</td>
<td>4%</td>
</tr>
<tr>
<td>Programs for GLBT</td>
<td>13%</td>
<td>79%</td>
<td>8%</td>
</tr>
</tbody>
</table>

*n=567-672*

**Q3. Realizing that increased focus on some things may mean decreased focus on other things, how often would you like to see the following at SJA?**
Lack of time is the most commonly cited reason for limiting participation in SJA activities, with two-thirds calling it a most important or major reason for not participating more. This is much less of a limitation for those 60 or older.

About one-third say that fear of not knowing others in the group, lack of interest, or lack of knowledge about the opportunities are small reasons limiting their involvement.

Lack of transportation is not really a factor in hindering participation.

Q6. To what extent do the following things currently limit your involvement in SJA activities?

- Lack of time
  - Most important reason: 23%
  - Major reason: 42%
  - A small reason: 23%
  - Not a reason at all: 12%
- Fear of not knowing others in the group
  - Most important reason: 8%
  - Major reason: 32%
  - A small reason: 57%
- Lack of interest
  - Most important reason: 7%
  - Major reason: 34%
  - A small reason: 57%
- Fear of not knowing how to “do” an activity
  - Most important reason: 6%
  - Major reason: 28%
  - A small reason: 64%
- Lack of knowledge about opportunities
  - Most important reason: 3%
  - Major reason: 34%
  - A small reason: 61%
- Lack of transportation
  - Most important reason: 8%
  - Major reason: 88%

n=697-705
What SJA Does Well and Not So Well

<table>
<thead>
<tr>
<th>How Well SJA Does The Following</th>
<th>Extremely/Very well</th>
<th>Acceptable</th>
<th>Not very well/Very poorly</th>
<th>Don’t know/No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcoming all people—wherever they are on their journey</td>
<td>84%</td>
<td>11%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Fulfiling its mission to “Transcend traditional boundaries and draw those who seek spiritual growth and social justice”</td>
<td>83%</td>
<td>11%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Facilitating a strong spiritual life</td>
<td>74%</td>
<td>19%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Keeping me informed about the upcoming pre-Mass speakers</td>
<td>69%</td>
<td>24%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Giving me as much information as I want about what SJA ministries are doing</td>
<td>66%</td>
<td>27%</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Making it possible for all ages to be involved in service opportunities</td>
<td>64%</td>
<td>22%</td>
<td>6%</td>
<td>8%</td>
</tr>
<tr>
<td>Making it easy for parishioners to become involved in parish activities/programs</td>
<td>61%</td>
<td>30%</td>
<td>6%</td>
<td>3%</td>
</tr>
</tbody>
</table>

Eight out of ten think that SJA does “extremely” or “very” well at welcoming all people, wherever they are on their journey, fulfilling its mission to “Transcend traditional boundaries and draw those seeking spiritual growth and social justice”.

Three quarters think SJA facilitates a strong spiritual life and does so “extremely” or “very” well.

New members (0-3 years) are less likely to feel SJA does a good job of giving them as much information as they want about what SJA ministries are doing.

Parishioners 60 or older are more likely to feel that SJA does extremely/very well making it possible for all ages to be involved in service opportunities.

Q7. What is your opinion as to how well SJA does each of the following?
What SJA Does Well and Not So Well

**How Well SJA Does The Following**

- **Making longer-term parishioners feel welcome**
  - Extremely/Very well: 61%
  - Acceptable: 20%
  - Not very well/Very Poorly: 6%
  - Don’t know/No Opinion: 13%

- **Making new parishioners feel welcome**
  - Extremely/Very well: 60%
  - Acceptable: 25%
  - Not very well/Very Poorly: 5%
  - Don’t know/No Opinion: 10%

- **Providing life-long learning activities for adults**
  - Extremely/Very well: 56%
  - Acceptable: 27%
  - Not very well/Very Poorly: 10%
  - Don’t know/No Opinion: 8%

- **Being sensitive to the local neighborhood needs (in terms of our parking and driving habits)**
  - Extremely/Very well: 48%
  - Acceptable: 29%
  - Not very well/Very Poorly: 13%
  - Don’t know/No Opinion: 10%

- **Keeping parishioners apprised of how parish money is spent**
  - Extremely/Very well: 47%
  - Acceptable: 38%
  - Not very well/Very Poorly: 10%
  - Don’t know/No Opinion: 5%

- **Providing assistance to parishioners who are not able to get to the church**
  - Extremely/Very well: 7%
  - Acceptable: 9%
  - Not very well/Very Poorly: 83%
  - Don’t know/No Opinion: 1%

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About 10% think SJA could do a better job providing life-long learning activities for adults, keeping parishioners apprised of how parish money is spent, and being sensitive to the local neighborhood needs (in terms of our parking and driving habits).

Long-term parishioners think SJA does extremely/very well making them feel welcome.

Those 70 or older are more likely to think SJA does extremely/very well keeping parishioners apprised of how parish money is spent.

Most are unaware of how SJA provides assistance to parishioners who are not able to get to the church.

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**Q7. What is your opinion as to how well SJA does each of the following?**

*n=700-712*
Fundraising
SJA’s Approach to Raising Money

The current approach SJA uses to ask for money is appropriate

87%

SJA should be more assertive about asking for money from parishioners

9%

SJA is too pushy about asking for money from parishioners

4%

Most SJA parishioners feel the current approach used to raise money for operating expenses is appropriate; nearly one in ten think a more assertive approach should be used.

“As for financial support, I feel we can be a bit more assertive in asking for support from a wider part of our community.”

“Need to find creative ways to get parishioners to sign up for automatic giving.”

Q4. How do you feel about SJA’s current approach to raising money for its operating expenses?

n=670
Communication
“We need a list of all parish organizations. This especially needed for new members.”

“Would love to get a weekly communication via e-mail that includes information about up-coming events and pre-mass speakers.”

“...Young people and families expect the world to come to them; this isn’t arrogance. It’s because the savvy world DOES come to them via e-mail and social media. Millennials expect information delivered to us conveniently and without our having to ask or go looking for it. If you expect people to opt-in (twice) to get information from you, expect to be forgotten.”
Most (77%) feel SJA communicates in a very or somewhat effective manner with them.

About one in ten parishioners feel communication from SJA is ineffective.

Parishioners who are in their 50’s and 70+ are more likely to think SJA’s communication is done very effectively.
Preferred Methods of Communication

Bulletins distributed at Masses remain the preferred method of communication for the majority of parishioners.

Two-thirds like the use of email or the SJA website for their communication.

Least popular communication methods are Twitter, the telephone, and other social media.

Parishioners who are 60 or older do not like Facebook or Twitter as a method for SJA to communicate with them.

<table>
<thead>
<tr>
<th>Preferred Methods of Communication</th>
<th>One of my favorite ways</th>
<th>Really like this method</th>
<th>Method is okay</th>
<th>Do not like this method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulletins distributed at Masses</td>
<td>45%</td>
<td>39%</td>
<td>16%</td>
<td>1%</td>
</tr>
<tr>
<td>Email</td>
<td>23%</td>
<td>40%</td>
<td>30%</td>
<td>7%</td>
</tr>
<tr>
<td>SJA Website</td>
<td>22%</td>
<td>44%</td>
<td>31%</td>
<td>3%</td>
</tr>
<tr>
<td>U.S. Mail</td>
<td>15%</td>
<td>23%</td>
<td>52%</td>
<td>11%</td>
</tr>
<tr>
<td>Facebook</td>
<td>9%</td>
<td>19%</td>
<td>26%</td>
<td>46%</td>
</tr>
<tr>
<td>Quarterly Town Hall/Group discussions</td>
<td>7%</td>
<td>28%</td>
<td>52%</td>
<td>13%</td>
</tr>
<tr>
<td>Text messages</td>
<td>7%</td>
<td>19%</td>
<td>32%</td>
<td>42%</td>
</tr>
<tr>
<td>Other social media</td>
<td>3%</td>
<td>27%</td>
<td>68%</td>
<td>5%</td>
</tr>
<tr>
<td>Twitter</td>
<td>2%</td>
<td>19%</td>
<td>73%</td>
<td>2%</td>
</tr>
<tr>
<td>Telephone</td>
<td>1%</td>
<td>8%</td>
<td>38%</td>
<td>53%</td>
</tr>
</tbody>
</table>

n=646-718

Q10. How do you feel about the following methods SJA does or could use to communicate with you?
Frequency of Social Media Use

Seven out of ten parishioners text every day, with an additional 10% texting 1-2 times a week.

About half use Facebook every day.

Two-thirds or more never use Twitter or Instagram.

Not surprisingly, parishioners who are <40 are more likely to use texting, Facebook, YouTube, Twitter, and Instagram daily.

Parishioners who are 60 or older are more likely to never use Twitter or Instagram.

Q9. About how often do you use the following types of social media?

**Frequency of Social Media Use**

Texting

- Daily: 71%
- 1-2 times a week: 10%
- 1-2 times a month: 3%
- Seldom: 9%
- Never: 11%

Facebook

- Daily: 49%
- 1-2 times a week: 13%
- 1-2 times a month: 5%
- Seldom: 6%
- Never: 27%

Other Social Media

- Daily: 18%
- 1-2 times a week: 11%
- 1-2 times a month: 7%
- Seldom: 25%
- Never: 39%

YouTube

- Daily: 10%
- 1-2 times a week: 28%
- 1-2 times a month: 24%
- Seldom: 21%
- Never: 17%

Twitter

- Daily: 9%
- 1-2 times a week: 3%
- 1-2 times a month: 4%
- Seldom: 12%
- Never: 67%

Instagram

- Daily: 9%
- 1-2 times a week: 3%
- 1-2 times a month: 4%
- Seldom: 10%
- Never: 69%

n=640-718
Service to SJA Seniors
While most parishioners feel we are serving our senior population adequately, 13% do not.

Parishioners who have been at SJA for 20+ years, along with those in their 60’s, are more likely to think we do not serve seniors adequately.

Interestingly, 97% of those <40 said, yes, we do serve seniors adequately.

100+ respondents did not answer this question, which likely implies they are not sure how we are doing.
Suggestions for Improving Service for SJA Seniors

“A lot of time and energy goes into the luncheons (they are popular) but I can't help but think that there are other things that would be just as popular if given the same amount of attention. Day long retreats. Activities bused to/from SJA.”

“I'd suggest some social events such as Bridge, Chess, board games, or Book Clubs specifically for seniors. More dinners. Dances. Bible Studies. Quilting.”

“Perhaps have some programs for the 75+ group and something else aimed at 60-75.”


“More handicapped parking and seating for easy access to bathrooms and exit doors.”

“Maybe a row for wheelchairs or a way to get walkers out of the aisle. Maybe front left door could have some open space for chairs and walkers.”

“Outings would be great.”

“Why not team or coordinate senior programs with other Catholic communities within a certain radius of SJA.”
Suggestions for Improving Service for SJA Seniors

“Try to have some conversations with a mix of senior parishioners in a focus group setting. The important thing would be to not have that conversation dominated by the Sage or Ecospirits groups... not because there is anything wrong with those groups, but because you already have a good sense of their ideas and thoughts. What I am suggesting is to target the population of senior parishioners that might have strong opinions, but haven't been expressing those opinions.”

“A small, well maintained literature rack like Prince of Peace Lutheran has in Lakeville, on senior issues and services.”

“A way to observe Mass/homily from home.”

“Improve lighting and acoustics in church.”

“Maybe a phone call once in a while. 'Just checking, how are you doing? Need anything? Would you like a visitor?’ 4-8 week intervals maybe.”

“Special celebrations/Mass and music, etc., for seniors. Special area for people who find it hard to walk to Communion so it is brought to them. Do not require any standing during Mass; God understands.”
Faith Formation Programs
## Children in Faith Formation at SJA or Elsewhere

<table>
<thead>
<tr>
<th>Children in Faith Formation</th>
<th>Nursery Age</th>
<th>Pre-School Age</th>
<th>Elementary (Gr. 1-6)</th>
<th>Youth (Gr. 7+)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes (Total)</td>
<td>8%</td>
<td>5%</td>
<td>18%</td>
<td>12%</td>
</tr>
<tr>
<td>Yes, at SJA</td>
<td>6%</td>
<td>3%</td>
<td>12%</td>
<td>8%</td>
</tr>
<tr>
<td>Yes, using SJA Home Program</td>
<td>NA</td>
<td>NA</td>
<td>3%</td>
<td>NA</td>
</tr>
<tr>
<td>Yes, at a Catholic School</td>
<td>0%</td>
<td>&lt;1%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Yes, Somewhere Else</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>No</td>
<td>92%</td>
<td>95%</td>
<td>82%</td>
<td>89%</td>
</tr>
</tbody>
</table>

Nearly one-fifth (18%) of respondents have children of elementary school age in faith formation, either at SJA or elsewhere, while 12% have children who are in 7th to 12th grade in faith formation.

Q19. Do you have children of the following age groups who are in Faith Formation at SJA or elsewhere?

\[ n=586-622 \]
Days/Times Open to Faith Formation Classes

By far, the day/time parents are most open to for faith formation classes is Sunday morning.

One-third are also open to Wednesday evenings for faith formation classes.

“For our kids we would like to have an every Sunday religious education and Family Mass, independently if there is a holiday or not. For parents, we would like to have faith formation education or seminars so we can help (with better understanding) our kids with their spiritual journey. It would be nice if a retreat, for them, us parents, or as a family, can be organized and provided.”

Q20. Which days/times would you be open to having Faith Formation classes for children/youth? (Please check all that apply)
When asked when they would most prefer faith formation classes, the majority of parents chose Sunday morning followed by teaching at home.

“My family travels a ways to come to SJA so family activities are easiest when they are held close to Mass, not on weekdays or late on Sundays--which is better than the middle of the week when we already have sports, scouts, etc. Some kids’ activities are prioritized over others and it would be great to hire more staff to support families--these are our future parish.”

“Sundays get a little long when Sunday school, then Mass, then Youth Group. Any way to break that up or offer Youth Group in the evening during the week would be great.”
**Opinions on Various Aspects of Faith Formation**

### Level of Agreement – Faith Formation

<table>
<thead>
<tr>
<th>Statement</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Don’t know/No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>SJA gives you as much information as you want about SJA Faith Formation</td>
<td>44%</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>The content of the Family Masses is appropriate to the children’s ages</td>
<td>91%</td>
<td>4%</td>
<td>1%</td>
<td>4%</td>
</tr>
<tr>
<td>SJA provides enriching activities for children (such as Camp St. Joan)</td>
<td>90%</td>
<td>5%</td>
<td>0%</td>
<td>5%</td>
</tr>
<tr>
<td>SJA provides Catholic identity for elementary school-age children</td>
<td>89%</td>
<td>19%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>SJA programs for young families are excellent</td>
<td>74%</td>
<td>12%</td>
<td>9%</td>
<td>1%</td>
</tr>
<tr>
<td>SJA Faith Formation programs should provide more focus on Catholic theology</td>
<td>41%</td>
<td>24%</td>
<td>34%</td>
<td>1%</td>
</tr>
<tr>
<td>The SJA recreational/social programs for youth (grades 7-12) are excellent</td>
<td>37%</td>
<td>43%</td>
<td>19%</td>
<td>1%</td>
</tr>
<tr>
<td>SJA should offer some portion of children’s Faith Formation online</td>
<td>25%</td>
<td>30%</td>
<td>20%</td>
<td>25%</td>
</tr>
<tr>
<td>SJA programs for young adults (post-high school) are excellent</td>
<td>7%</td>
<td>33%</td>
<td>87%</td>
<td>0%</td>
</tr>
</tbody>
</table>

Almost all parents agree SJA gives them as much information as they want about SJA faith formation, the content of Family Masses is appropriate to the children’s ages, and SJA provides enriching activities for children.

Four of ten parents feel SJA faith formation programs should provide more focus on Catholic theology, while one-third do not.

Most parents (87%) are unaware of SJA programs for young adults (post-high school).

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**Q22. Please indicate how strongly your disagree or agree with the following statements.**
Parishioner Profile
“I know that we say we welcome all, but I am sometimes struck by the lack of diversity of race when I come to church. . . . Is there a reason that it seems homogenous, or a way to invite more diversity? I know SJA is ‘open’ to all, but maybe more have to be invited in specifically.”

“SJA is a wonderful place, but as a person of color, I am sometimes uncomfortable with the lack of diversity.”
Years at SJA

Q17. About how many years have you been coming to SJA?

- More than 20 years: 29%
- 11-20 years: 26%
- 4-10 years: 28%
- 1-3 years: 12%
- Less than 1 year: 5%

n=706
### Age Group

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 25</td>
<td>16%</td>
</tr>
<tr>
<td>25 to 39</td>
<td>19%</td>
</tr>
<tr>
<td>40 to 49</td>
<td>19%</td>
</tr>
<tr>
<td>50 to 59</td>
<td>17%</td>
</tr>
<tr>
<td>60 to 69</td>
<td>27%</td>
</tr>
<tr>
<td>70 or older</td>
<td>1%</td>
</tr>
<tr>
<td>I prefer not to answer</td>
<td>1%</td>
</tr>
</tbody>
</table>

Age groupings in this chart are based upon known demographics of Saint Joan of Arc Catholic Community.

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**n=659**

**Q18. To help us better understand our survey results, please provide us with your age.**
Appendix: Research Method
Research Method

- The survey questionnaire resulted from input from the Parish Council, the SJA Staff, and via brainstorming sessions held with ministry leadership and other parishioners.
  - Numerous drafts were created before final approval by the Council.

- The survey was offered to all parishioners over the age of 18 as both an online and paper survey. Paper surveys were available in the Parish Center, and in the back of the Church and Gym vestibule.

- Starting Sunday, January 31, 2016, weekly announcements inviting parishioners to participate were made by the priests at the end of Masses, placed in the bulletin (distributed at Masses), and as a banner announcement on the SJA website.
  - The link to the online survey was prominently displayed on the website.
  - Reminder postcards were mailed to all member households in mid-February.

- The survey was closed for final tabulation on March 30, 2016. Completed surveys were received from 728 parishioners.

- Data were weighted to the known demographics of Saint Joan of Arc Catholic Community as a whole.